

Cloud Remote Guide



- Please make sure the lift chair rental is being kept free of moisture and extreme temperatures. (Heating vents or space heaters.)
- If you find electrical damage, unplug the chair and call E Care Medical Supplies at **(713) 695-4939** during regular business hours. (Mon-Fri 9am-5pm) We do not have an emergency service.
- A lift chair is not a toy. Please keep children from using it as one.
- Your lift chair may resemble a standard living room recliner, but it should be treated as a delicate piece of equipment. Ensure your lift chair rental has plenty of space around it, without any obstacles limiting its range of movement.
- Do not allow people to sit or stand on the footrest. Do not pull or move the chair with the footrest.

If Your Chair Suddenly Stops Working

Power surges, unplugging the chair, tripped outlets, or accidental button presses can sometimes cause the hand control (remote) to stop responding or appear “disabled.”

Before requesting service, try the reset steps below.

Quick Reset Steps

1. Verify Power

- Make sure the chair is plugged securely into the wall outlet.
- Check that all transformer and power supply connections are fully connected.
- If connected to a surge protector or power strip, verify it has not tripped or switched off.
- Test the outlet with another device if possible.

Important Safety Information

The chair’s temporary “lock out” or protection mode is a built-in safety feature designed to protect the electrical system and components from damage after a power interruption or surge.

This does not indicate that the chair is defective or broken. This feature is similar to what many modern recliners, adjustable beds, and mobility devices use to prevent electrical damage, motor burnout, unexpected movement and component failure.

In many cases, completing the reset procedure below will restore normal operation.

OPERATION:

Preprogrammed Memory Positions

NOTE: If your chair is equipped with a cradle you will have ZG+ and REJUV. IF your chair is not equipped with a cradle you will have ZG and SLEEP.



ZG – Zero Gravity offers a supportive feeling of weightlessness.

ZG+–Zero Gravity + offers a supportive feeling of weightlessness combined with the tilting motion of the cradle.

HOME – Provides an easy and stress-free way to return your chair to the proper seated position.

TV – Takes you to the perfect position to relax while watching TV.

REJUV– Allows you to elevate your feet and legs comfortably for a long period of time.

SLEEP – Takes your body to a traditional lay flat position, which can be comfortable for napping during the day or sleeping at night.

Programming Memory Positions

NOTE: All preprogrammed memory buttons can be reprogrammed except HOME.

NOTE: Headrest and Lumbar adjustments are not programmable.

If you find a position that you find more suitable than the preprogrammed positions, you can save that position over one of the preprogrammed buttons as follows:

- 1. Using any adjustment features to put your chair in the position you want to save.**
- 2. Hold the M button until the hand control back light starts to flash.**
- 3. Press any of the preprogrammed buttons you want to save that position to.**



Resets all the programmed buttons back to the factory settings.

- 1. Hold the M button until the hand control back light starts to flash.**

- 2. Press the buttons in sequential order as shown in the photo to the right.**



OPERATION:

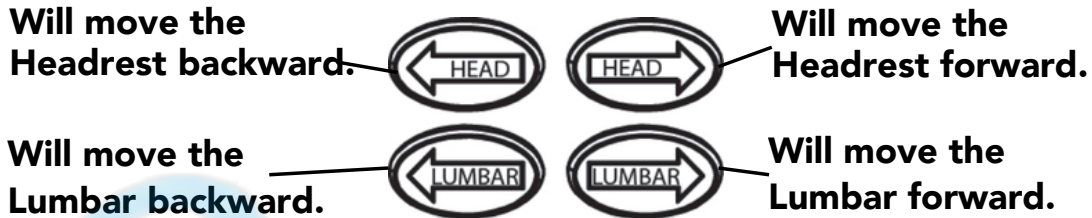
Tilting Adjustments

If your chair is equipped with a cradle, you will be able to tilt the chair with the following buttons.



Headrest and Lumbar Adjustments

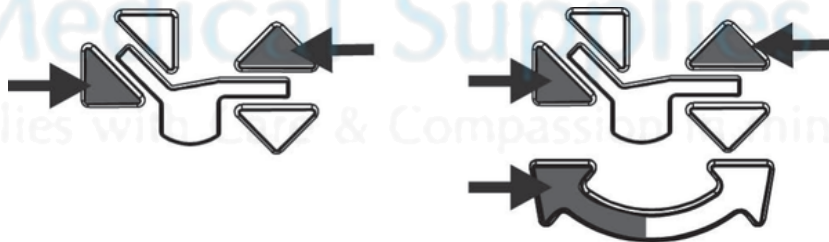
If your chair is equipped with headrest and lumbar capabilities, you can adjust them with the following buttons.



Calibration

You must perform the following calibration procedure before operation. The control system relies on sensors and memory to function properly. Performing this procedure will ensure proper operation of your chair.

While standing beside your chair. Press and hold all two or three (if equipped with a cradle) highlighted buttons simultaneously until the chair stops moving. Continue to hold all buttons simultaneously for an additional three seconds.



NOTE: Calibration cannot be performed on chairs that don't have control boxes.

When Calibration is complete your chair should look like this. Once complete you may operate your chair.



- From time to time, the control system may need to be re calibrated.
- This may be due to normal circumstances such as disconnecting power abruptly, power surges, or electrical outages.
- If the movement of the chair does not feel correct, recalibrating the system may resolve the issue.